



**PLEASE READ OUR TERMS AND CONDITIONS**

The Clerkenwell Group (TCG) has many therapists working from one centre of excellence and as a result all the rooms are heavily subscribed.

TCG will take payment from you, the client, in advance and the stated payment will be refunded in full or you will be rebooked to another time slot if you, the client, give at least 24 hours' notice.

If you, the client, do not give 24 hours' notice that room will be unused and remain EMPTY during the agreed time slot.

Therefore **we charge 50% of the stated payment if you cancel within the 24-hour period** (just as a hotel would).

TCG agrees to see you at the time allocated in your confirmation email.

Please arrive on time for your appointment.

We really look forward to a productive relationship with you, helping you make the changes you want for yourself and for a more fulfilling life.

The Clerkenwell Group  
45 Central Street  
London  
EC1V 8AB